Australian Government
Aged Care Quality and Safety Commission

Aged care reforms

Aged Care Code of Conduct

The Aged Care Code of Conduct describes how **you must behave and treat older people in your care**. It includes the 8 requirements below.

A.

Act with respect for individuals' rights to freedom of expression, self-determination and decision-making in accordance with applicable laws and conventions.

B.

Act in a way that treats individuals with dignity and respect and values their diversity.

C.

Act with respect for the privacy of individuals.

D.

Deliver funded aged care services in a safe and competent manner, with care and skill.

E.

Act with integrity, honesty and transparency.

F.

Promptly take steps to raise and act on concerns about matters that may impact the quality and safety of funded aged care services.

G.

Deliver funded aged care services free from:

i. all forms of violence, discrimination, exploitation, neglect and abuse and
ii. sexual misconduct.

H.

Take all reasonable steps to prevent and respond to:

i. all forms of violence, discrimination, exploitation, neglect and abuse and
ii. sexual misconduct.

Find out more:

Aged Care Quality and Safety Commission

agedcarequality.gov.au/workers/code-conduct-aged-care

Disclaimer

The information in this resource provides general guidance only. It's your responsibility to know your obligations and legal responsibilities under the *Aged Care Act 2024* and Aged Care Rules 2025.

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