



Summary of Colac Area Health Draft Strategies 2021 to 2024

Vision

To be a trusted leader in integrated health care through operational excellence, innovation and compassion

Mission/Purpose

To be a trusted provider of optimal health outcomes by delivering or facilitating integrated person centred care, achieving excellence through partnerships, research and innovation.

Values

Compassion, Integrity, Respect, Collaboration, Accountability

Strategic Themes

Theme 1 Community Health Outcomes	
Strategic Objective	Actions
Build meaningful partnerships and capability with our community to ensure delivery of evidence based health care designed to achieve optimal outcomes	<ul style="list-style-type: none">• Through an effective community engagement strategy design health promotion interventions• Work with patients and other service providers to enhance health literacy and self-management skills• Support the early discharge of patients through expanding and implementing Home based services• Develop partnerships that support the opportunity for lifelong health and wellbeing• Meet the needs of patients with complex needs or chronic conditions through effective care coordination• Partner with consumers in making decisions about their health care• Engage consumers in designing person centred care• Consumer Care and Engagement Committee
Theme 2 Innovation and Partnerships	
Strategic Objective	Actions
Create strategic and collaborative partnerships to leverage innovation and opportunities that improve health care services and outcomes for the Community	<ul style="list-style-type: none">• Work with our partners to develop Innovative models of care that lead to improved outcomes for our consumers e.g. Using technologies to support health outcomes• Diagnostic Services• Improve health information systems and processes• Develop systems processes and practices that improve CAH efficiency and sustainability

	<ul style="list-style-type: none"> • Further develop Colac Area Health’s research capability to ensure evidence based care / services are delivered
Theme 3 Sustainability	
Strategic Objective	Actions
Embrace sustainability and manage risk by being innovative and efficient in the management of CAH’s resources, financial performance and the environment	<ul style="list-style-type: none"> • Improve design of facilities and services that ensure environmental sustainability through improved waste management, recycling and smarter energy use • Ensure ongoing financial viability through effective financial governance and capability • Engage with funding bodies to ensure funding sources maximise for service provision • Develop a CAH service and master planning • Develop a robust asset management program to ensure infrastructure is fit for purpose • Development of an Aged Care Strategy to meet the needs of our community and is financially sustainable
Theme 4 People and Culture	
Strategic Objective	Actions
Attracts and retain exceptional employees committed to our mission and values by fostering an inclusive work culture and environment where they feel proud to work, engaged, empowered, safe and every one matters	<ul style="list-style-type: none"> • Develop CAH's People and Culture Strategic plan 2021 to 2024 • Develop CAH's Workforce Plans and Strategies that address the organisations business needs • Establish Learning and Development programs and initiatives that enhance the leadership and employee capability • Develop a change culture through the implementation of ADKAR (Awareness, Desire, Knowledge, Ability, Reinforcement) • Establish a values based culture unique to CAH and is committed to change and person centred care • Implement a performance framework and KPI's that align to our Values, strategic and operational objectives • Develop strategies and actions that place WH&S and risk management at the fore front of all things we do