



VISION STATEMENT

A Trusted Leader in Complete Community Care.
We listen to our consumers and strive to meet or exceed their expectations.

MISSION STATEMENT

We will promote the health and wellbeing of the community by providing accessible integrated high quality services.

VALUES

RESPECT

To have due regard for each other's differences, choices and rights

INTEGRITY

To act in an open, honest and reliable manner that promotes quality and excellence in all things we do

COMPASSION

To demonstrate empathy, care and concern for others in a nurturing, non-judgemental manner



OUR COMMUNITY AND PARTNERS

STRATEGIC DIRECTION

In partnership with our Community, businesses and regional partners we will deliver well researched and developed quality health and wellbeing services.

STRATEGY FOCUS:

1. Be a modern-day leader in community health and wellbeing promotion particular for high prevalence conditions
 2. To develop a sensitive suite of services and supports in consultation and partnership with and for our Indigenous Community
 3. To engage with recent arrivals to ensure timely access to services that are culturally safe and sensitive
 4. Strengthen the independence of community advice with Independent Members being appointed to Board Committees
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OUR COMMUNITY AND PARTNERS

KEY ACTIONS:

- a. To be a leader in the Healthy Choices Health Eating policy implementation in partnership with public health services across the Barwon South-Western Region
 - o By 31 December 2016 remove all surgery drinks and deep fried foods from Colac Area Health's catering and redesign and introduce modified menus
 - b. Building on the Memorandum of Understanding with Wathaurong:
 - o By 30 June 2020 and in partnership Wathaurong establish a safe place in Colac the Indigenous Community can call theirs.
 - c. Through the Board's Community Advisory Committee and the Colac Area Health's Community Participation Committee build stronger relationship with refugees and recent arrivals to Colac to better inform of services required
 - o By 30 June 2017 establish an Advisory Group to the Community Advisory Committee on refugees and recent arrivals affairs
 - o From ongoing advice received from the Community Advisory Committee and the Community Participation Committee develop actions to improve public services that are culturally sensitive and safe
 - d. By 31 December 2017 develop Board policies and take actions that improve independent advice from the community to the governance committees and the Board on community expectations and services provided
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OUR SERVICES

STRATEGIC DIRECTION

Our aim to provide services that strengthen the wellbeing our Community

STRATEGY FOCUS:

1. To articulate and implement a contemporary public medicine model that promotes access and availability to specialist clinics and public medical services over the next 3-5 years
 2. To broaden the range of Community Services that meet outcomes of Family Violence Royal Commission over the next 2-3 years
 3. With our partners establish an integrated and inclusive system that supports and promotes the potential of our very young
 4. Be a regional leader for stronger service system developments across the Barwon-South Western Region
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OUR SERVICES

KEY ACTIONS:

- a. To achieve the Board's Priority of Bringing Specialist Care Closer to Home
 - By 30 March 2017 publish a succinct statement on the actions to introduce public medicine to Colac Area Health which requires an employed medical workforce
 - Advocate for the introduction of identified medical specialist service development priorities as detailed under Medical Service Priorities
 - b. To position Colac Area Health well in strengthening support and advocacy services for victims of family violence
 - By 31 December 2017 to have a well-established practice to provide safety for victims of family violence and to have a robust internal operational system for identification and support for potential victims of family violence
 - c. Advocate for the establishment of a stronger public system that promotes the potential of our very young
 - By 31 December 2020 to have established an Early Years Centre for Children and Families as an integrated component of Colac Area Health's integrated service model
 - By 31 December 2021 to have a purpose built facility to provide intellectual, physical, social and emotional support to frail, aged and disabled people living in the community
 - d. Promote Colac Area Health as a regional service
 - By 30 June 2017 recruit a District Director Medical Administration to the Polwarth Partnership
 - By 31 December 2017 establish a regional Pharmacy Procurement system under the Regional Supply and Procurement network
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OUR INFRASTRUCTURE

STRATEGIC DIRECTION

We strive to have facilities that are modern and multipurpose.

STRATEGY FOCUS:

1. To design a Health and Wellbeing Precinct for Colac.
 2. To establish a infrastructure facilities blueprint that is capable of accommodating practice, technological and equipment advances over the next 20 years
 3. Develop an Advanced Equipment Strategy that supports specialist public clinics
 4. To be a leader in environmentally sustainable health and wellbeing services within 5 years
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OUR INFRASTRUCTURE

KEY ACTIONS:

- a. To bring to fruition the Board's objective for a well-planned future:
 - By 31 December 2018 design a Health and Wellbeing Precinct for Colac in partnership with Colac Otway Shire
 - By 31 December 2017 reach an in principle position with government on a facilities blueprint that takes into consideration predicted changes at social, technological and service provision levels
- b. To achieve the Board's vision of being a regional leader providing a wide range of specialist public services :
 - By 31 December 2020 establish a financially sustainable system for the procurement and funding of advanced specialist equipment to make Colac attractive and to provide quality services
- c. By 2021 the Board's objective to be an environmentally sustainable service will be progressed through:
 - Actions that result in higher levels of renewable energy generation by 2021
 - Water conservation actions to further reduce water consumption



OUR PEOPLE

STRATEGIC DIRECTION

We will develop our people by being an employer of choice and a leading teaching organisation in regional health and wellbeing practice

STRATEGY FOCUS:

1. Through service sophistication, enhance the opportunity for staff to advance their skills and ensure contemporary practices
 2. Be recognised for developing and supporting modern leadership and clinical leadership across the organisation and within the community
 3. Promote research as a priority for all staff employed by Colac Area Health
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OUR PEOPLE

KEY ACTIONS:

- a. To be recognised as an employer of choice by:
 - Developing a modern Leadership Development Program to be provided across all work by 31 December 2017
 - Partnering with tertiary education providers to deliver practical rural experience to their students on clinical placement
 - Promote a healthy work environment that embraces work/life balance
 - b. To be an active partner in the Western Alliance Academic Health Science Centre and
 - Promote value of research and research skills to enable staff to engage in research in their work place
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MEDICAL SERVICE PRIORITIES:

SPECIFIC PRIORITIES:

Specific priorities that have been identified for introduction at Colac Area Health over the next five years include:

1. Mental Health – currently there is no acute mental health service available at Colac Area Health. Data indicates and community consultation reinforces the need for better access to mental health services. Of particular need is early intervention and support services.
 2. Respiratory management – Data from transfers to other hospitals (primarily Barwon Health) indicates that respiratory conditions are the most prominent. There is a demonstrable need for a better service at Colac Area Health.
 3. Cardiology – Admissions data analysis indicates the need for better access to cardiology services. Cardiology is the second highest specialty identified in transfer to other hospitals data after respiratory.
 4. Nephrology – Current levels of demand for services such as haemodialysis and the relevance of nephrology as a complimentary speciality makes the specialty a priority.
 5. Endocrinology – Similarly endocrinology along with cardiology and nephrology provides a robust suite of specialties to support current offerings at Colac Area Health and prevent families having to travel the long road to Barwon Health.
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