

Tell us your experience



Colac Area Health welcomes your feedback regarding our services.

Your feedback helps us to continually improve the services we provide to our community.

This form can be used anonymously.

Forms can be returned to the suggestion box, or to:

Governance for Quality and Safety
Colac Area Health
2-28 Connor Street
COLAC VIC 3250

Feedback can also be provided to Colac Area Health via our website, www.colacareahealth.com.au

Compliment

Complaint

Suggestion for improvement

Date: _____

Details: _____

Location/Ward: _____

Thank you

Name: _____

Address: _____

Telephone: _____ Email: _____

Please indicate if you would like to receive a reply Yes No

Preferred method of reply Phone Letter

Colac Area Health takes all feedback seriously and complaints are confidential. Compliments and improvements from your feedback may be displayed anonymously on the Feedback Tree.

All complaints are dealt with in an appropriate manner and acknowledged within 48 hours of receiving.

